

QUALITY POLICY

1.1 **MOTIVATIONS AT THE ORIGIN OF THE PROJECT**

The company has been operating since 1949 in the electromechanical sector, acquiring considerable experience and consolidated know-how in the production of electric motors. The company aims at the continuous improvement of the quality management system in order to pursue the conformity of the products and the optimization of the internal processes with respect to the specifications and expectations of the clients and the satisfaction of the interested parties (company staff, property, suppliers). In March 2011, the company installed photovoltaic panels that provide clean and renewable energy. In December 2019, the name of the company was changed to simply Lucchi R. S.r.l. because the words Elettromeccanica could not fully reflect the nature of the company. At the end of December, the website was updated to include in the logo the "pay off" with the words E-MOTOR SOLUTIONS, in order to aim and increase the company's recognizability.

1.2 **OBJECTIVES**

In order to achieve continuous growth, the company has set the following objectives for quality and Safety:

- a) Identify the needs and expectations of the Client in order to achieve full satisfaction through compliance with agreed and / or implicit requirements;
- b) Improve and customize quality standards based on customer requests;
- c) Investing in the development of innovative products by developing work and control methodologies;
- d) Improve the company's work and control tool fleet to meet the needs of new productions, making use of the continuous technological updates available on the market;
- e) To promote the development of company activities through the search for the best environmental conditions, the optimization of spaces and internal layouts;
- f) To improve the sensitivity, the collaborative spirit and the attention of all staff towards the aspects of Quality, Environment and Safety;
- g) Create a relationship of mutual benefit with suppliers, in order to improve, for both, the ability to create value;
- h) Promote the assurance of an effective compliance, efficient with the present (mandatory, contractual) and future requirements;
- i) To improve the organization, production standards and / or methodologies in order to increase the levels of production efficiency and reduce internal costs, using at best the resources allocated to business management by examining the environmental impact, also for regarding the conservation of energy and natural resources;
- j) Adoption of a responsible strategy for the analysis of risks and their management and the determination of opportunities, both deriving from corporate influences and external influences, in relation to the Company processes and the company's ability to meet the requirements of the Client;
- k) Identify and periodically monitor the dangers related to the various activities in place within the local unit and in external workplaces and assess the relative risks to the health and safety of workers, with the support and involvement of all workers;
- l) Evaluate in advance, rather than after, the risks to health and safety at work linked to organizational, technical, procedural and plant changes;

Alongside these general objectives, the Company established, and periodically updates and reviews, specific objectives for each department / company department that has an influence on the quality of the product and service provided to the Customer.

Note: objectives and detailed commitments (short / medium term), subdivided by company functions / areas, are shown in the documentation developed during the review of the Quality System.

Date 12/05/2020

**The General Management
Ing. Giorgio Lucchi**